



TROY

USER MANUAL



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Safety information




The components included in this package are prone to damage from electrostatic discharge [ESD]. Please adhere to the following instructions to ensure successful device assembly.


Ensure that all components are securely connected. Loose connections may cause the device to not recognize a component or fail to start.


Hold the device firmly when assembling or operating.

It is recommended to discharge yourself of static electricity by touching another metal object before handling the device.


Store the device in an electrostatic free environment whenever the device is not in use.

 Do not assemble or operate the device before reading the user manual. This might cause permanent damage to the components as well as injury to the user.

 If you need help during installation step, please consult support via phone or Online help-desk.

 Always turn off the device before storing the device.

 Keep this user manual for future reference.

 Keep this device away from humidity.

Make sure that your electrical outlet provides the same voltage as is indicated on the Charger before connecting to the electrical outlet.

All cautions and warning on the device and in the user manual should be noted.

If any of the following situations arises, get the device

checked by service personnel:

Liquid has penetrated into the device.

The device has been exposed to moisture.

The device does not work well or you can not get it work according to user manual.

 The device has been dropped or damaged.

 The device has obvious sign of breakage.

Do not leave the device in an environment above 60°C (140°F), it may damage the device.

Where to find more information

Refer to the following sources for additional information and for product and software updates.

1. AJAX websites:

The AJAX website provides updated information on AJAX hardware and software products. Refer to the AJAX contact information.

2. Optional documentation:

Your product package may include optional documentation, such as warranty fliers, that may have been added by your dealer. These documents are not part of the standard package.

Troy has the latest advanced detection and scanning systems to detect gold, metals and voids.

This device works on a new techniques and modern electronic foundations that offer new concepts and dimensions in the world of ground imaging devices.

A multi-tasking Troy device that allows users to do geological exploration and surveying in its wide ranges, with all tools and applications needed to complete the searches successfully.

This device was provided with 5-inch high-resolution colorful screen, it allows you to work with advanced professional functions and programs to detect underground targets with full control of the scanning properties and your path exploration journey until you reach the desired target.

This device can be used through 2 different detection and exploration systems

1- 3D Ground Scan

2- Gradio smart

Thank you for purchasing the AJAX TROY detection devices.

This quick Start section provides demonstration about how to assemble your device .

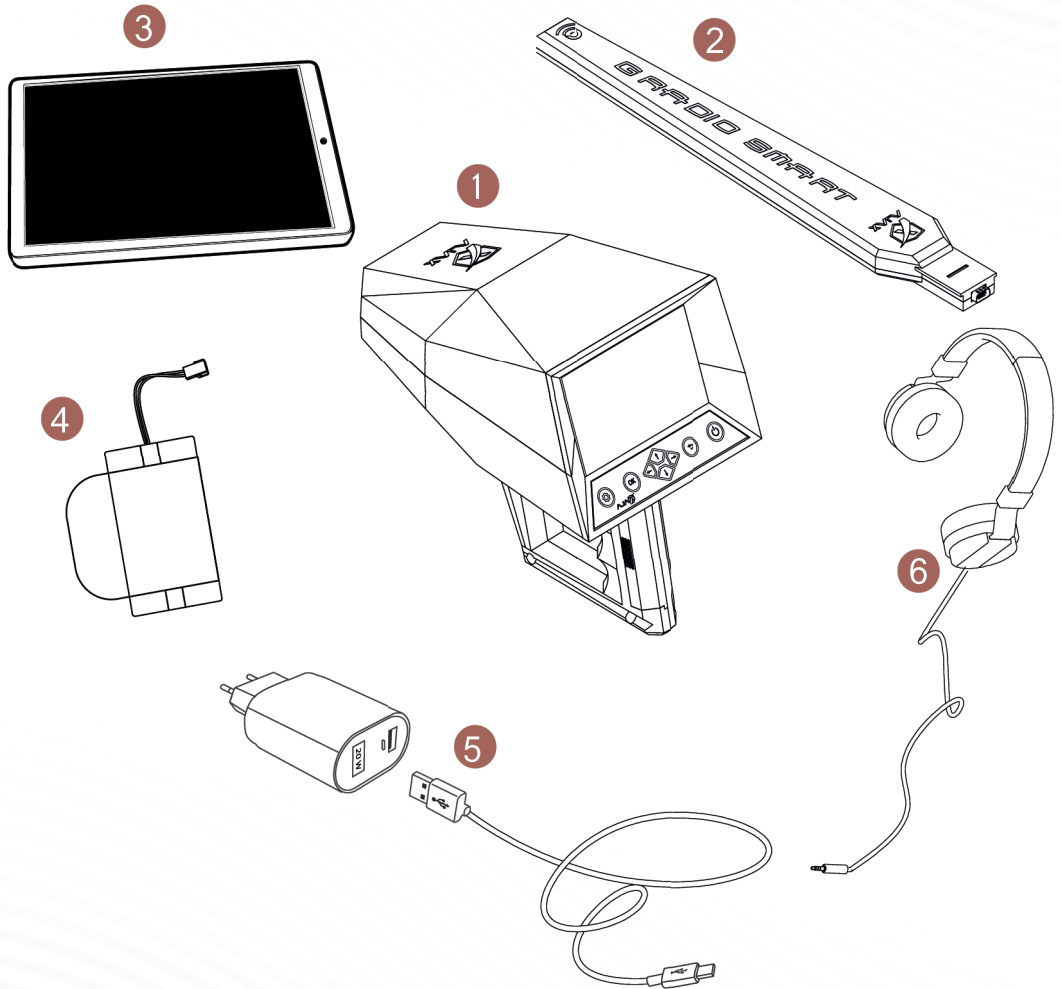
Some of the installations also provide video demonstrations. Please link to the URL to watch it with the web browser on your phone or tablet. You may have even link to the URL by scanning the QR code.


Thanks for purchasing AJAX product


User manual has full explanation about the product.

Research Principle	Multi-detection systems and functions, contains two optional systems
Operating Principle	Processing data and digital signals and converting them to visual and audible results
Processor Architecture	MIPS 32
Operation processor	M4K™ Core
Display Screen	TFT Color LCD, 800 x 480 WVGA, 24-bit color depth
Battery	3.7 V 7000 mAh
Power Rating	350 mA
Battery Endurance	Typical usage time 15 hours*
Power Adapter	5V / 18 W USB- C
Storage	1 GB / it can save to 1000 scans.
Sound	High quality sounds, 32 KBIT/S, MP3
Notifications	Sound and tactile feedback configurable in the settings menu for
Bluetooth	2.4 GHz, sensitivity up to -80dBm.
Languages	Multilingual User Interface with support for 8 languages.
Date and Time	Real Time Clock could be set manually or Automatically via GPS time.
Login Restriction	Configurable PIN.
Dimensions	74x21x15 cm
Overall Dimensions	62x33x18 cm
Package Total Weight	3.7 kg
Assembly Weight	1 Kg (~2 lbs)
Operating temperature	From -10° C to 60° C (14° F - 140° F)
Storage temperature	From -10° C to 80° C (14° F - 176° F)
Humidity	Could be stored and operated at relative humidity level up to 100 %.

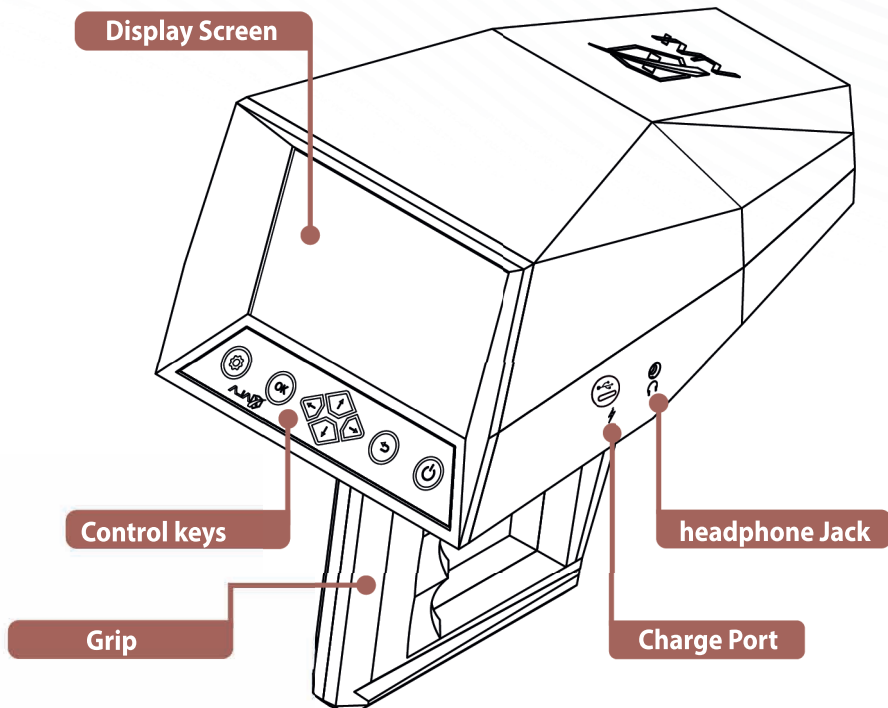
Package Contents



Check your device package for the following items:

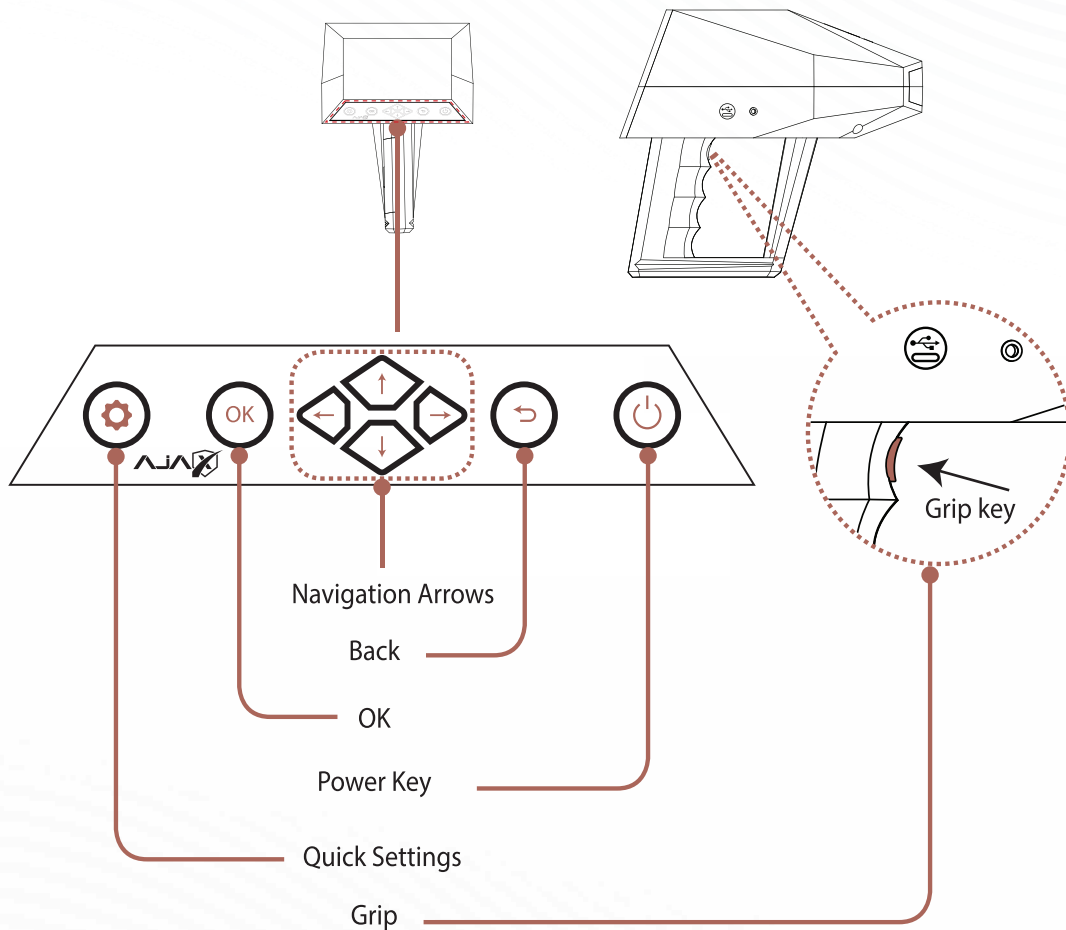
1	Main Unit
2	Gradio smart sensor
3	Tablet
4	Battery Pack
5	charger
6	Headphones

- The items supplied with the device and any available accessories may vary by Ajax exclusively depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local AJAX retailer. Make sure they are compatible with the device before purchase.
- Use only AJAX-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, go to the AJAX website.



Main Unit

Control keys



Key	Function
Power	Press and hold to turn the device on or off. Press to turn on or lock the screen.
OK	Confirm/enter the selected option.
Back	Go to previous menu, cancel.
Navigation Keys	Navigation through the device interface.
Quick Settings	Press to drop the quick settings menu.
Grip Key	Multi-purposed key for ease of access while searching.

Turning the device on and off

Press and hold the  for a few seconds to turn on the device.

When you turn on your device for the first time or after performing a data reset, follow the on-screen

Instructions to set up your device.

To turn off the device, press and hold the , and then tap Power off.

Follow all posted warnings and directions from authorized personnel in areas where

The use of wireless devices is restricted, such as airplanes and hospitals.

Battery Assembly

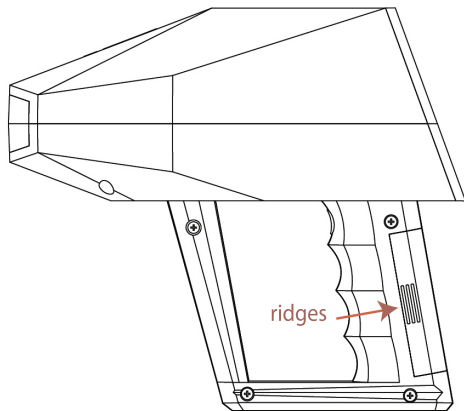
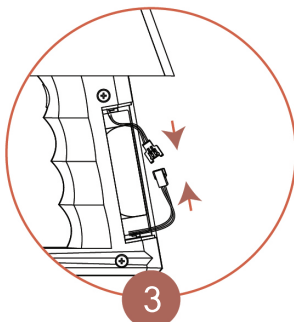
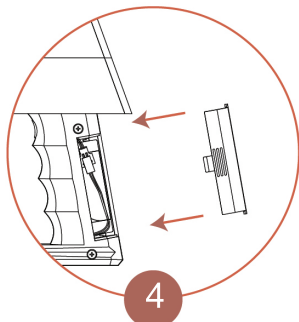
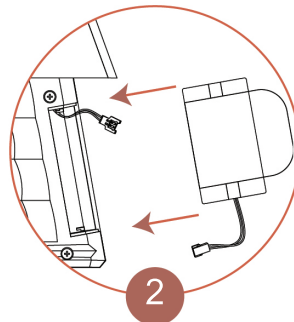
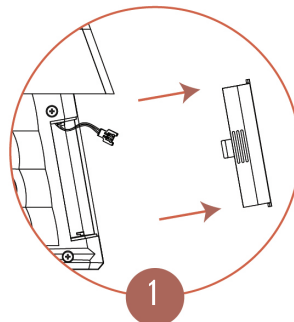


figure 1 -Battery Assembly



- 1- Press firmly at the ridges and push outwards to remove the battery cover.
- 2- Insert the battery pack inside the compartment.
- 3- Connect the wires and make sure they are securely attached.
- 4- Insert the connector inside the compartment and put the cover back on the grip.

Warning :

Removing the battery voids the devices warranty and expose the device to damage. Please contact technical support if you need assistance.

Gradio smart Sensor Assembly

- 1- Align the notches in front of the device with the back of the sensor Module.
- 2- Press firmly until the Module is secured back into the device.

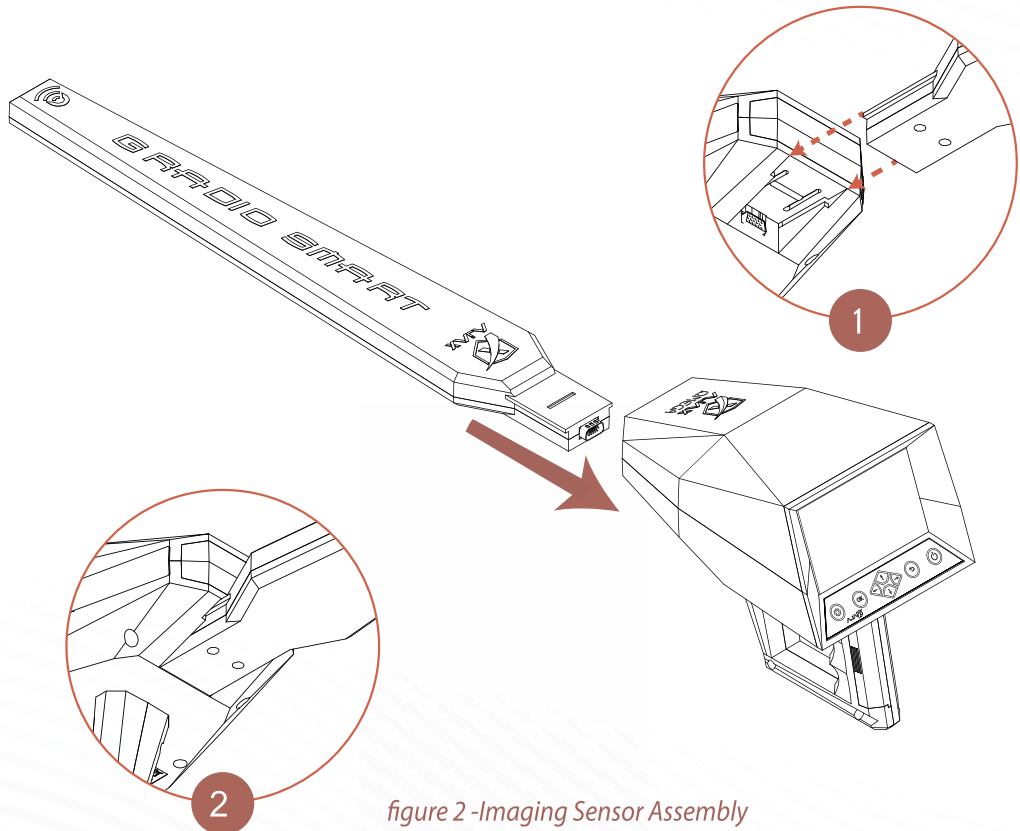


figure 2 -Imaging Sensor Assembly

Initial setup


When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

- The initial setup procedures may vary depending on the device's software and your region.

1- Turn on the device.

Press and hold to turn the device on

2- Select a language.

Select your preferred device language and select .

3- Set Time and Date.

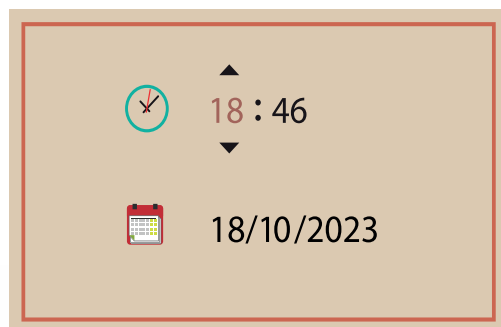
Press   to move, and   to change values.

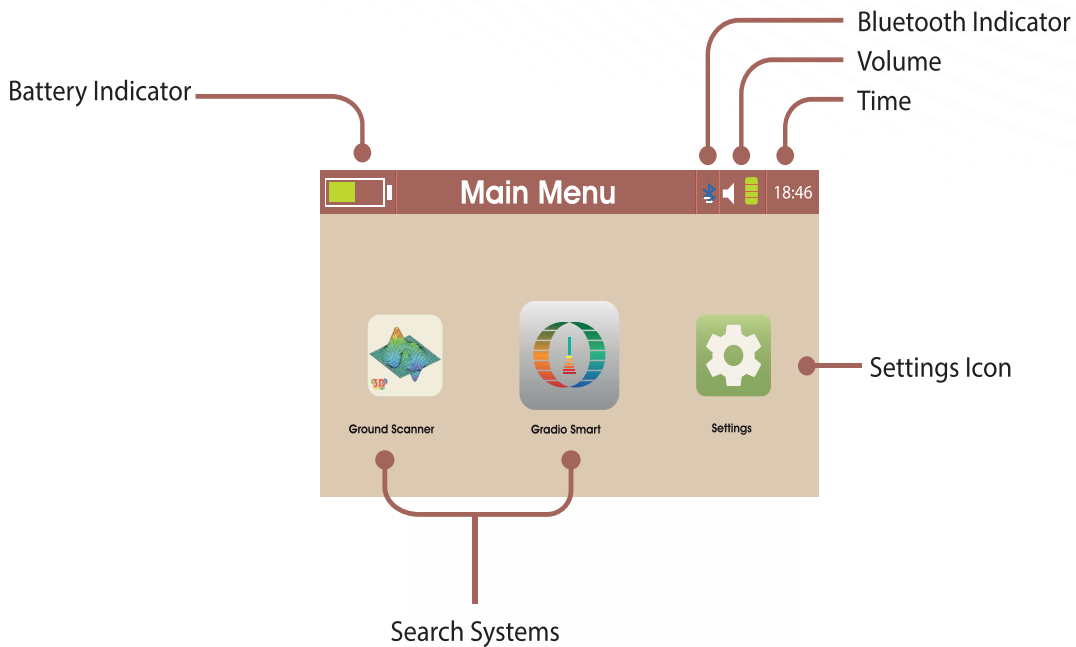
After setting the parameters the Main Menu will show on the display.

Note:

The time format is 24h (hh:mm) e.g. 19:42

The date format is day/month/year (DD/MM/yyyy) e.g. 18/10/2023.





Language

The device supports 8 different languages for the interface (English, French, German, Spanish, Italian, Russian, Turkish and Arabic)

Select language and press  to set the language to the device.



Time and Date

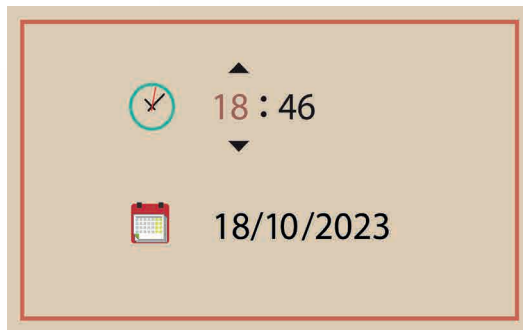
Press   to move, and   to change values.

Note:

The time format is 24h (hh:mm) e.g. 18:46

The date format is day/month/year

(DD/MM/yyyy) e.g. 18/10/2023.



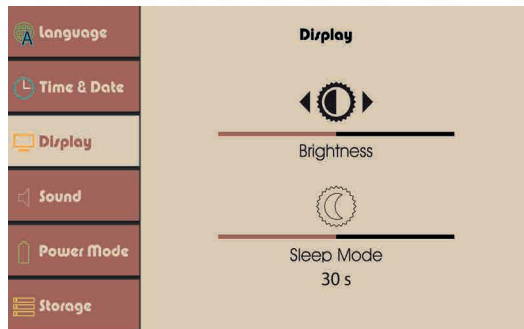
Display

Brightness:

Move the brightness slider to adjust the brightness.

The value is adjustable from 0 to 100% brightness in a 1% increments.

Maximum brightness is 250 nits.



Sleep Mode:

Set the automatic dimming for the brightness in order to preserve power.

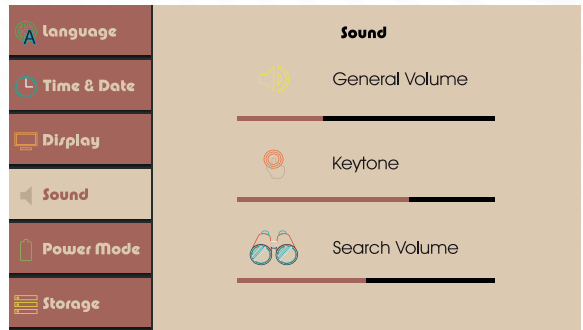
This setting could be set to 15, 30, 45 or 60 seconds, or it could be turn off completely.


Sound


Press **↓** **↑** to move the cursor, press **←** **→** to change values, and press **OK** to change mode.


General Volume:


This setting controls the volume for the notifications, errors, and the starting audio. To set volume press **←** **→**, and press **OK** to change mode.



 **General mode** The device will respond with vibration in addition to sound.

 **Silent mode** The device will not respond with any type of feedback

 **Vibration mode** The device will only respond with vibration feedback

 **Normal mode** The device will only respond with sound feedback

Key-tone:

This setting controls the volume for the feedback of pressing the buttons. To set volume press **←** **→**.


Search Volume:

This setting controls the volume for search results and readings. To set volume press **←** **→**.

Note:

The key-tone volume and search volume are not set by the general volume.

Power Mode

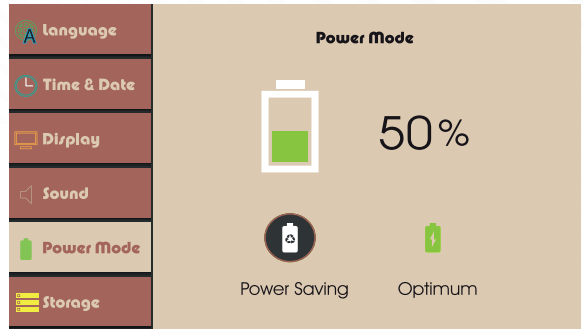
This menu shows the power state of the device and current power mode, to change power mode move the cursor ← → and press  to confirm.

Power Saving mode:

This mode saves power by disabling idle modules in order to preserve power for long search operations.

Optimum Mode:

This mode will set the device with all modules on for a steady performance operation.



Storage

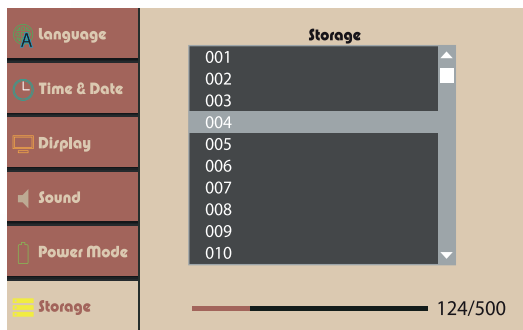
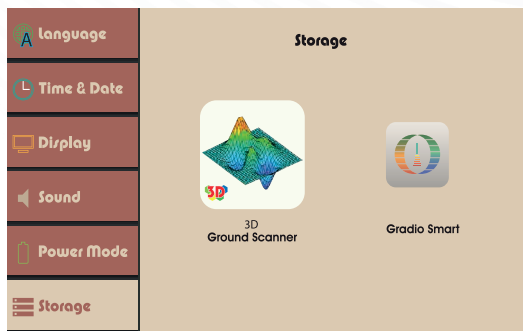
This menu shows the previously saved search results.

The user can view or delete the results.

Press **←** **→** to select which system results to show.




Then the results list shows the saved searches

Navigate the list and press **OK** to view or delete the highlighted result.






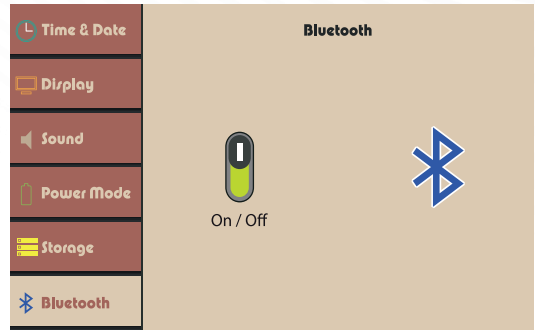
Bluetooth

This menu shows Bluetooth state.

To change state press   then  or  to activate .

To change state navigate to the toggle and press

,  to activate or  to deactivate.



Info

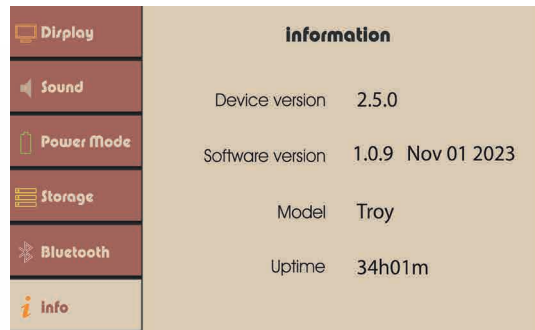
This menu shows:

Device Version

Software Version





Model

Uptime






Security

This menu shows Secure Start state.

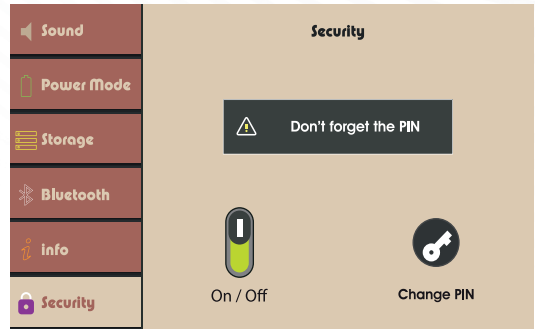
To change state press   then  or  to activate .

To change state navigate to the toggle and press

,  to activate or  to deactivate.

Enter a new PIN then press .

Enter the PIN again for confirmation.



Note:

Default PIN: «0000000»



Reset

This menu shows the reinitializing options.

Clear Memory:

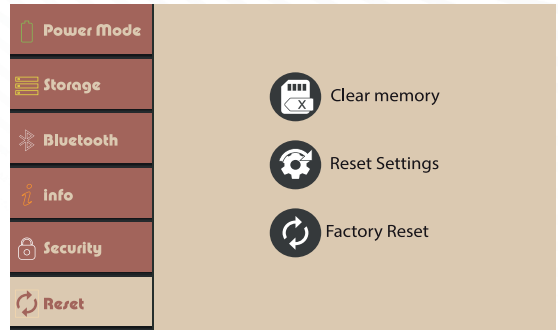
This option erase all saved results from memory.

Reset settings:

This option resets all the settings to default values.

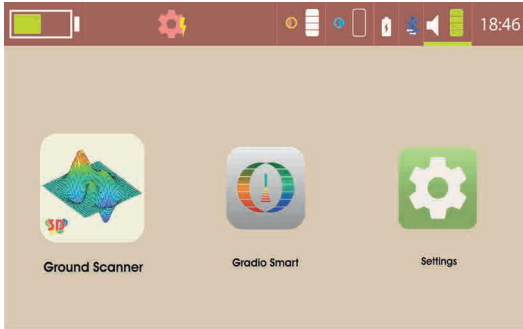
Factory Reset:

This option resets all the settings to default values and erase all saved results.





Quick Settings



To access the quick settings menu, press **⊙** key on the far left of the keypad.
When pressed, the title in the status bar will be replaced with the settings icons.

Press **←** **→** to navigate through the options.

ⓘ Display Brightness:

It can be set by pressing **↓** to decrease or **↑** to increase the brightness intensity.

ⓘ Sleep mode:

It can be set to 5 settings 15, 30, 45 or 60 seconds or be set off completely.

ⓘ Power mode:

It can be set by pressing **OK** to change the power mode into:

⚡ Optimum mode

♻️ Power save mode

🔊 Sound:

Press **↑** to increase or **↓** to decrease the current value, while pressing **OK** will change the sound value for the device keys **👉** or the search **🔍**.


"18:46" Time. Set the current time by pressing **↑** or **↓**.

Note:

To exit the quick settings menu press **⊙** or **→**.

The quick settings menu is accessible in every menu with a visible status bar.



Select  3D Ground Scanner from the main menu and make sure the device is assembled as shown in “figure 2 -Imaging sensor Assembly” on page 14.

Select the viewing scope:
Device or Tablet

Device:

Set the scan parameters

Scan Mode:

Automatic Mode: This mode takes a reading every one second without the need to press the grip button.

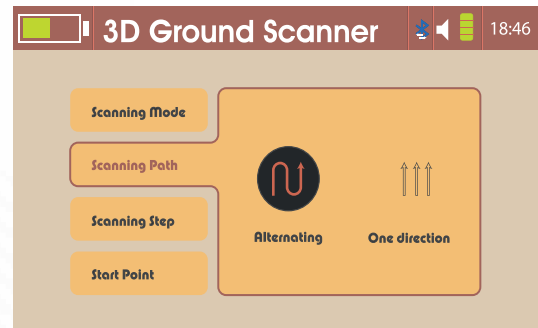
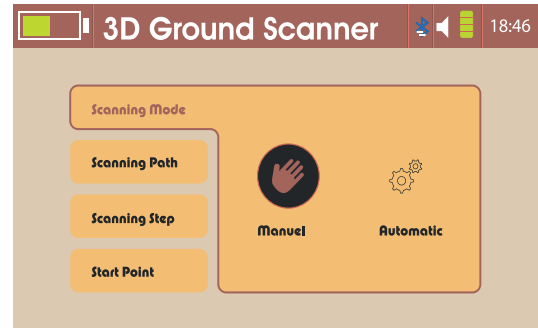
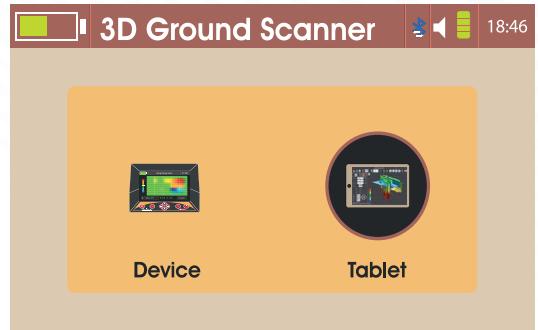
Note :

When selecting Automatic mode: You must press the grip key at the end of each column to move to the next one

Manual Mode: This mode takes a reading with each press on the grip button.

Scan Path:

One Direction: The scan steps start from the bottom of the scan grid going up for every column.



Alternative:

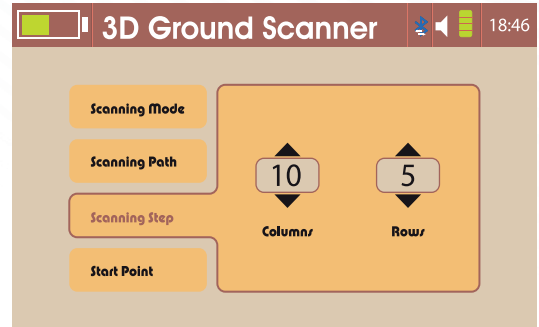
The scan steps change direction after each column scan is done.

Scan Step:

Set the scan grid parameters

Columns: The scan steps in parallel with the device during the scan process. The columns could be set to 5-10.

Rows: The scan steps that are perpendicular with the device during the scan process. The rows could be set to 5-20.

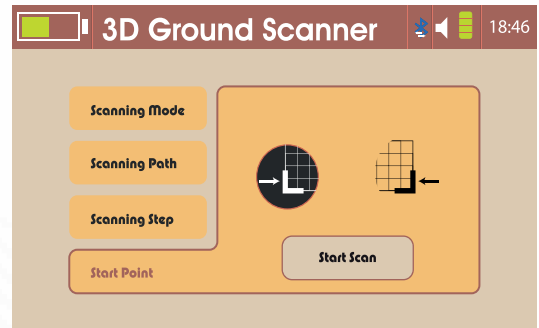


Note:

It's highly recommended to keep the scanning cell size a 60x30 cm ~ (2ftx1ft)

Start Point:

Sets the start point of the scanning process left or right. The start point is always at the bottom.



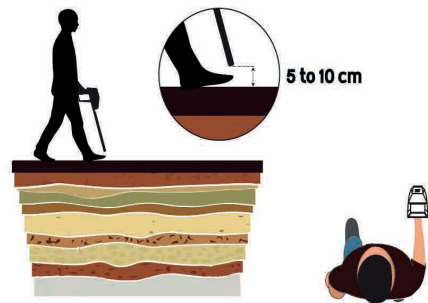
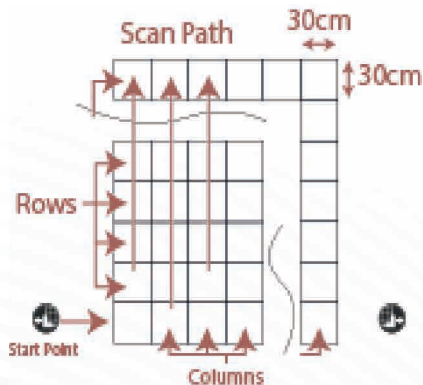
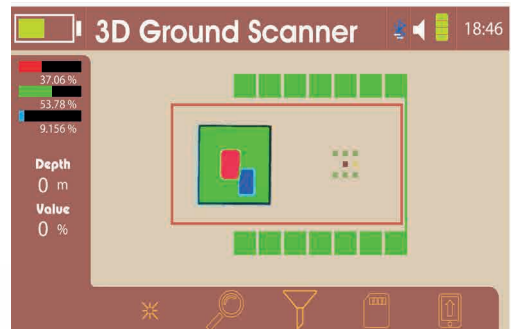
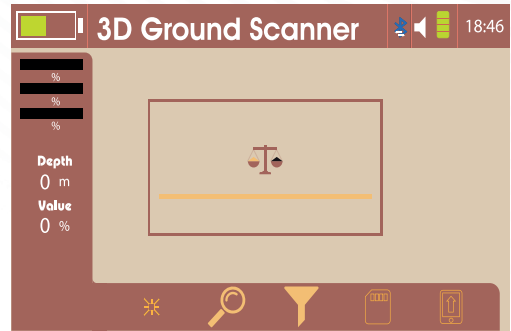
When all scan settings are set, you must perform a calibration of the device

Performing device calibration

To perform the calibration process, hold the device so that the front of the imaging sensor is 5 to 10 cm away from the ground

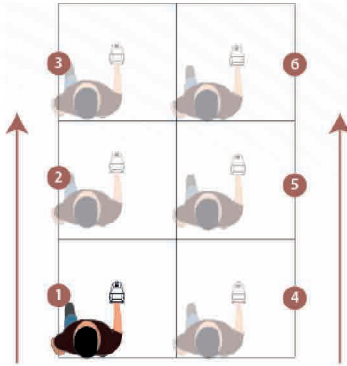
Press the grip key and move over a neutral area until the calibration scale disappears and the previously prepared scanning grid appears, and with this, the calibration has been completed

Each reading fills a cell on the screen. When you finish the column, move to the next one according to the specified search path. When the entire scanning area is covered, the device will begin processing the data.

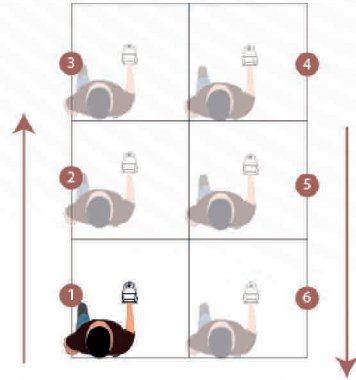




3D Ground Scan



One Direction Scan Path



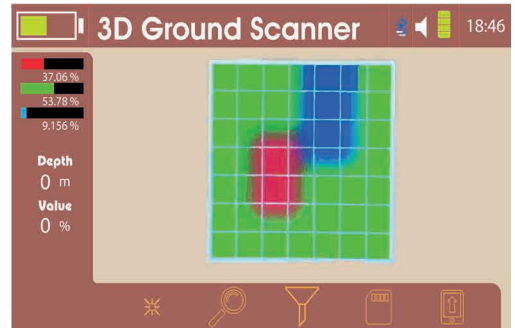
Alternating Scan Path

Note:

The Device orientation must be sustained regardless of the Scan Path.

The scanning result appears as shown in the picture



located in the bottom of the scanning grid.
The Scanning Interface consists of:

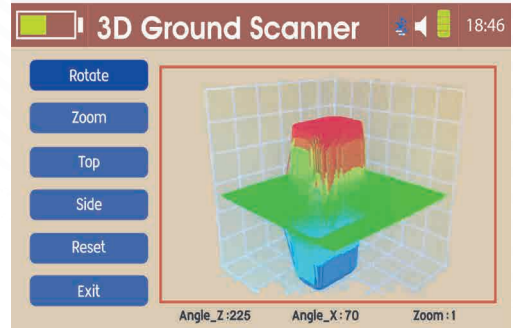





1- Processing indicator:

Displays the status of the device during processing.

By pressing the  key, the result appears in the form of a three-dimensional drawing inside a red window, when you press the  key, the frame moves to the left side of the interface, and you can then control the three-dimensional drawing and select..




- **Rotate:** Press the  key to move the red window to the three-dimensional drawing - Using the arrow keys you can rotate the three-dimensional drawing

to all sides - Press the  key and select

- **Zoom in or out:** using the up and down arrows, and you can rotate using the right and left arrows - Press the back key and select

- **Show the top or side view:** when the  key is pressed - Select

- **Reset and pressing the  key:** restores the three-dimensional drawing to its original position before the modifications made previously

- **Exit:** Return back to the 2D scan

2- Details:

This option allows displaying the reading of a specific cell as well as its values.

3- Filtering:

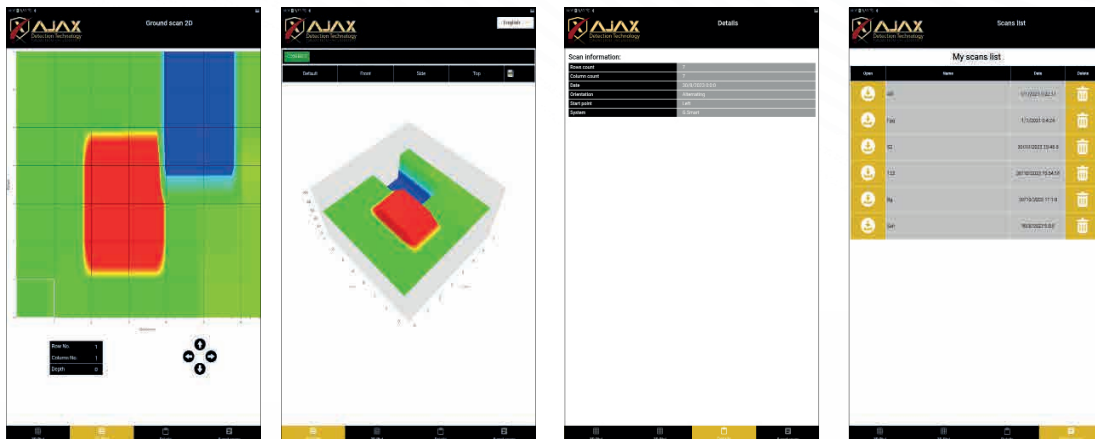
This option allows you to hide or isolate a spectrum of readings from the scan result.

4- Save:

This option allows you to save the scanning result for later review.

5- Upload:

This option sends the obtained readings to the Ajax Detect application (for mobile phones) for analysis and display in an interactive 3D representation of the scan



Note:


Make sure that the Bluetooth is activated before uploading the data to the AJAX Detect App. Bluetooth can be activated via Quick Settings.

Tablet:

Set the scan parameters:

Scan Mode, Scan Path, Scan Step and Start point are all the same as previously explained (Page 26 and 27)

Once all the parameters are set and ready.

To begin, press the  key and perform the calibration process as explained previously. (Page 28)





Tablet Pairing:

Once the ground balance process is over, wait for the data to be processed and turn on the Bluetooth if it is off.

A window prompting the connection to the tablet shows next.

On the tablet go to settings.

Go to Connections.

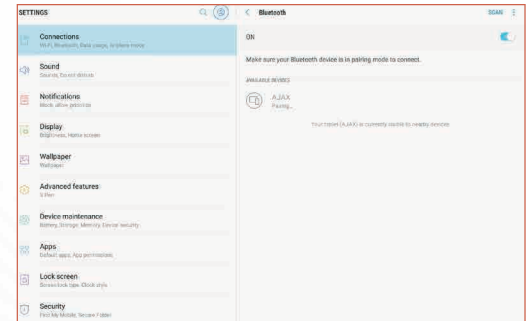
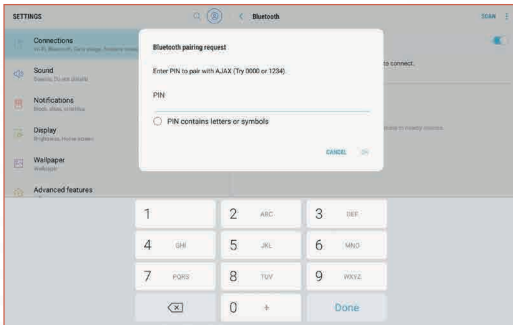
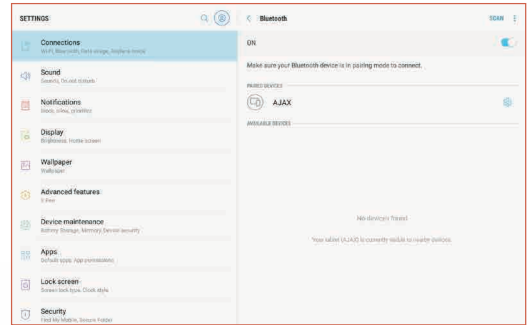
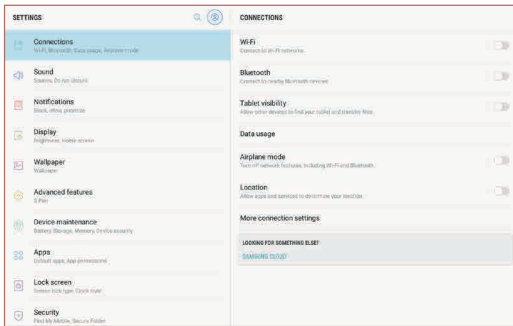
Turn ON Bluetooth.

If it is the first time connecting the device to the tablet, a pairing process is needed.

Search for nearby devices and wait for the device to be listed in the available devices list.

Tap on "AJAX" to pair it

Enter 1234 as a Code



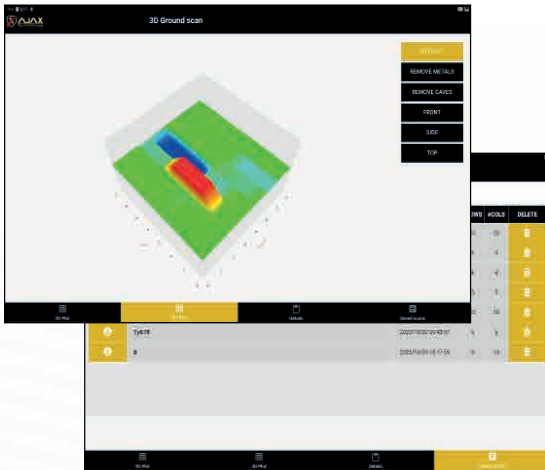
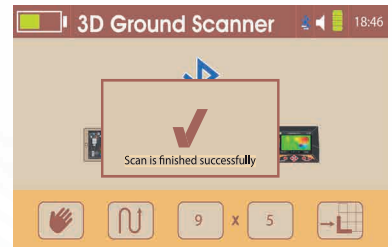
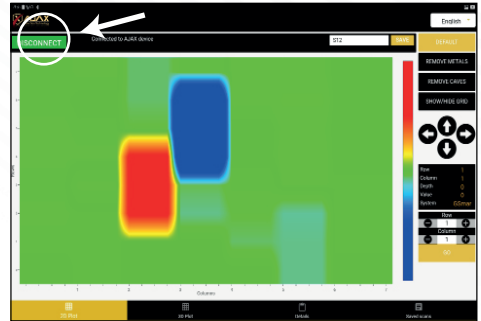
Once the pairing process is done successfully launch the Ajax Analyzer app.

Tap the connect button at the upper-left corner and wait for the connection to be established.

A window prompting the start of the scan shows.

Start the scan process with the selected parameters as explained earlier in the device scan.

When the scan process is finished, enter a name for the scan at the upper-right box and tap save.



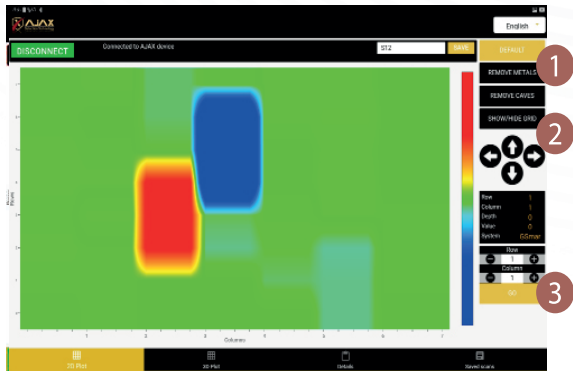
- 1- Specific scan values can be filtered out of the display by the buttons on the right.

Default: shows the full scan date.

Remove Metal: shows the scan data and filters out the metal values.

Remove Caves: Shows the scan data and filters out the cavity values.

Filtering: The visualization can be smoothed using the Filtering feature to show a gradient view of the scan.



- 2- To show a specific cell value, use the arrows to locate it. The cell values are shown on the right.

- 3- Direct input for the cell position can also be made at the bottom of the right, Enter the row and column then tap go to locate the cell directly.

3D drawing: The 3D plot shows a three-dimensional surface representing the scan data values.

Different views can be selected from the right, as filtering out metals or caves values.

Swipe over the surface for a custom viewing angle.

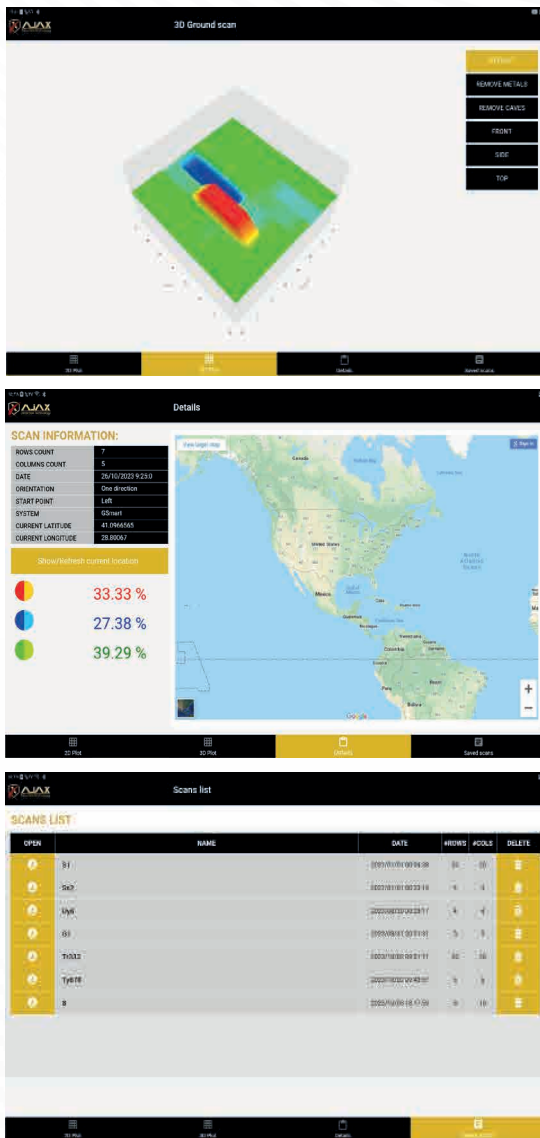
Details show the scan information including the scan parameters selected by the device, scan date, scan direction, overview of the values and the scan location.

The scan location is not stored by default.

To store the location of the scan, enable the location services from the settings in the tablet and tap on Show/Refresh current location.

Saved Scans shows a list of the stored scanned for review and analysis.

The Tablet Scan is identical to the Device scan but features an easier interface with a clearer representation and enable the user to scan a larger area of ground.



Select Gradio Smart from the Main Menu and press **OK** to enter the Gradio Smart search system interface.

Make sure that the device is assembled as in *"figure 2 -Gradio Smart Assembly"* on page 14.

To start using the Gradio Smart system, The device must be calibrated to eliminate environmental factors that may affect system readings

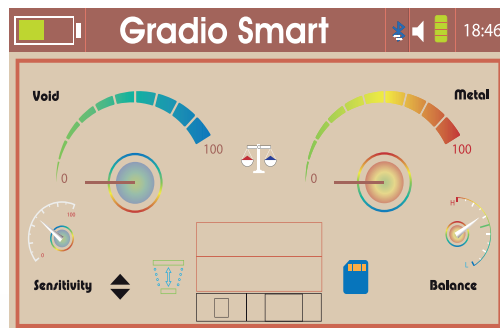


1- Manual calibration

The sensitivity must be adjusted, and the device balanced.

Manual balancing

Hold the device vertically and maintain a distance of 5 to 10 cm between the front end of the Gradio sensor and the ground surface. Raise or lower the balancing indicator on the right of the interface using the up and down keys until the device stabilizes and no sound stops being produced, so the manual balancing has been completed successfully.



Automatic balancing

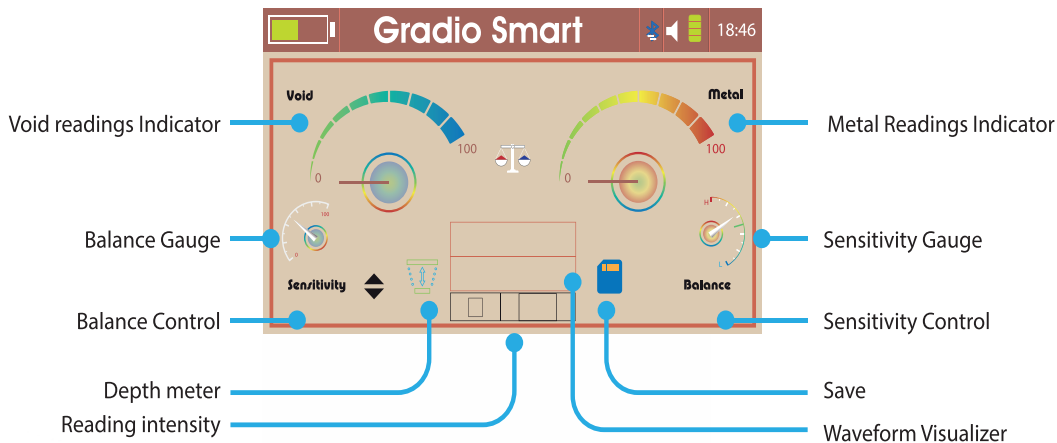
Hold the device vertically and maintain a distance of 5 to 10 cm between the front end of the Gradio sensor and the ground surface.

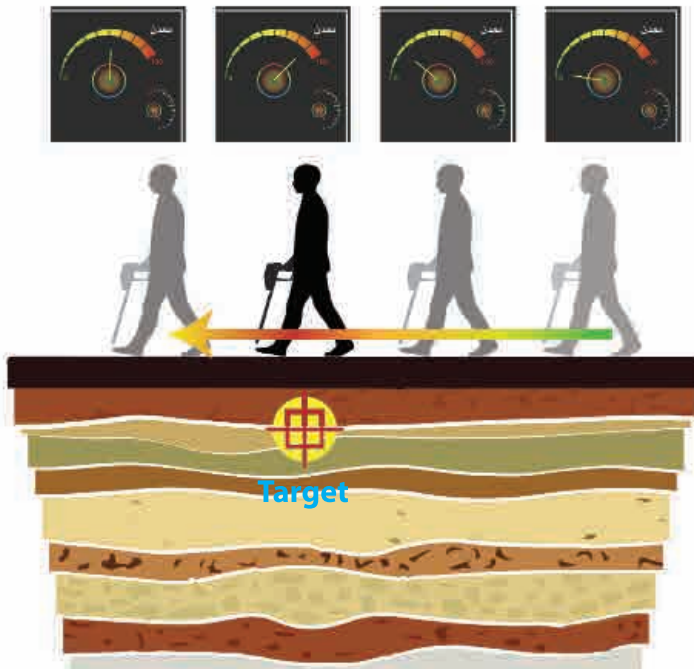
Press the handle key briefly for the device to perform the balancing process, then the device is ready for the search process.



2- Automatic calibration



Hold the device vertically and maintain a distance of 10 to 15 cm between the front end of the Gradio sensor and the ground surface. Press and hold, the automatic calibration scale appears in the middle of the screen. Wait (The process may take several minutes) until the scale disappears from the middle of the screen and the automatic calibration has been completed successfully.





After performing the balance operation, move over the scan area while maintaining an equal distance between the tip of the device and the ground. While moving over the scan area track the changes on the display in indicator levels and reading intensity to enclose targets.

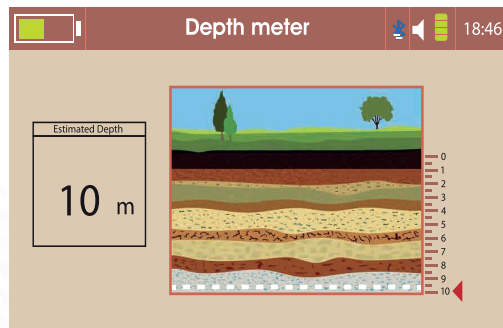
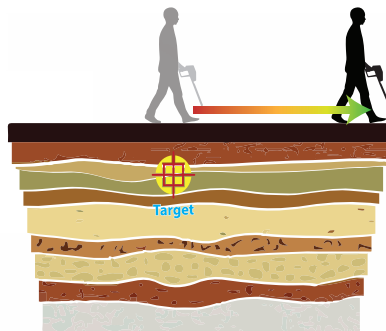
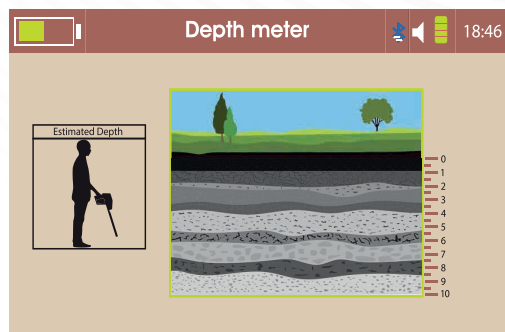
Change the sensitivity or balance to fine-tune the device to meet the desired configuration.

Once the target point is acquired, select depth meter  and press .

Stand over the target and point the device towards the ground, then press the grip key and steadily walk away from the target point.

Once the depth measurement is done the device will display the result on the screen.

In case of a failed attempt, go back to target point and repeat the procedure again.



Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods.

Use only AJAX-approved chargers, batteries, and cables.

Unapproved chargers or cables can cause the battery to explode or damage the device.

- Connecting the charger improperly may cause serious damage to the device.

Any damage caused by misuse is not covered by the warranty.

- Use only cable supplied with the device. The device may be damaged if you use different cable.

To save energy, unplug the charger when not in use.

The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power.

The charger should remain close to the electric socket and easily accessible while charging.

- 1 - Plug the DC cable into the device's Charge jack.
- 2 - Plug the power adapter into an electric socket.
- 3 - After fully charging, disconnect the charger from the device. Then, unplug the charger from the electric socket.

Precautions for operating environment

Your device may heat up due to the environment in the following conditions.

Use caution to avoid shortening the battery's lifespan, damaging the device, or causing a fire.

- Do not store your device in very cold or very hot temperatures.

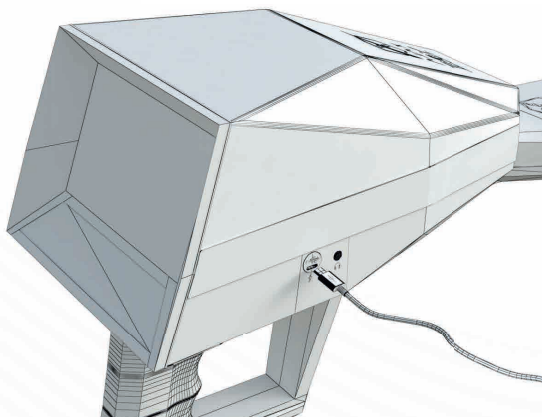
- Do not expose your device to direct sunlight for extended periods.

- Do not use or store your device for extended periods in very hot areas, such as inside a car in the summertime.

- Do not place the device in any areas that may overheat, such as on an electric heating mat.

- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high pressure containers.

- Never use a damaged charger or battery.



Battery charging tips and precautions

When the battery power is low, the battery icon appears empty.

If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.

The device can be used while it is charging, but it may take longer to fully charge the battery.

If the device receives an unstable power supply while charging, the device may not function. If this happens, unplug the charger from the device.

While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.

If the device is not charging properly, take the device and the charger to AJAX or an AJAX Authorized Service Centre.

Typical battery endurance is subjected to battery life degradation and environmental factors.



Contact Information

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WEEE (Waste electrical and electronic equipment) statement

European union:



Batteries, battery packs, and accumulators should not be disposed of as unsorted household waste. Please use the public collection system to return, recycle, or treat them in compliance with the local regulations.

Taiwan: 廢電池請回收



For better environmental protection, waste batteries should be collected separately for recycling or special disposal.

California, USA:



The button cell and Li-ion battery may contain perchlorate material and requires special handling when recycled or disposed of in California.

For further information please visit:

<http://www.dtsc.ca.gov/hazardouswaste/perchlorate/>



WEEE (Waste electrical and electronic equipment) statement

To protect the global environment and as an environmentalist

AJAX must remind you that

Under the European Union ("EU") Directive on Waste

Electrical and Electronic Equipment,

Directive 2002/96/EC, which takes effect on

August 13, 2005, products of »electrical and

electronic equipment» cannot be discarded as

municipal waste anymore, and manufacturers of

covered electronic equipment will be obligated

to take back such product at the end of their

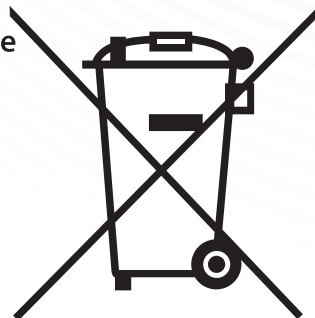
useful life. AJAX will comply with the product

take back requirements at the end of life of AJAX

branded products that are sold into the EU. You

can return these products to local collection

points.



Environmental Policy

The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.

Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.

Visit the AJAX website

and locate a nearby distributor for further recycling information.

Users may also reach us at info@ajaxdetector.com for information regarding proper Disposal, Take-back Recycling, and Disassembly of AJAX products.





AJAX
DETECTION TECHNOLOGY

